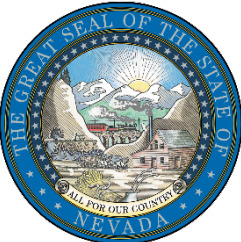




## Medical Facility Transportation Resource Guide

MTM is committed to partnering with medical facilities in **Nevada** to ensure seamless, successful transportation delivery to members. We want to be the best partner possible for your facility to ensure that your members are served appropriately. MTM offers several dedicated resources to your staff for scheduling rides for members and delivering support services.

Please use this *Resource Guide* as a convenient means for contacting MTM with your needs. It contains useful contact information for facilities and members to utilize.

Facilities			
Plan	How to Request Transportation	Days' Notice	Additional Resources
 Nevada Medicaid	<b>Call:</b> 1-844-299-6333 TTY:711  <b>Online Scheduling:</b> <a href="https://pst.mtmlink.net/">https://pst.mtmlink.net/</a>	<b>Hours to Call:</b> 24/7 365 Days Per Year  <b>Routine Appointments:</b> 3 Business Days  <b>Urgent Appointments:</b> 24/7 365 Days Per Year	<a href="#">MTM Nevada Website</a>  <a href="#">Register for Online Scheduling</a>  <b>Community Outreach:</b> <a href="mailto:CO-NV@mtm-inc.net">CO-NV@mtm-inc.net</a>  <b>File a Complaint:</b> <b>Call:</b> 1-866-436-0457 <b>Email:</b> <a href="mailto:QM@mtm-inc.net">QM@mtm-inc.net</a>
Members			
<b>Call the Reservation Line:</b> 1-844-879-7341  <i>Online scheduling cannot be used for members that are within the service area of public transportation</i>			

